

CAR RENTAL – GENERAL TERMS & CONDITIONS

DRIVER'S LICENCE AND AGE

The hirer and any additional driver must be between 23 and 60 years of age and in possession of a current local or valid overseas driving license with a minimum of at least two year's driving experience. With the exception of China, other International driving license is valid for a period of 3 months from the day of entry. Conversion and a translated driving license from a recognized China authorities is mandatory. New Bob reserves the right to decline to a prospective renter without stating any reason thereof.

RATES

All rates are quoted in local currency (RM) and cover a full 24 hours rental. The rates include maintenance and engine oil only. New Bob reserve the right to amend the rates without prior notice. Rates and other chargeable items are subject to a prevailing Government Sales Tax. All prevailing taxes are subject to changes as and when announce by the Malaysian Government. Special minimum charge rates are available during promotional periods.

EXCESS HOURS

Excess hours are calculated based on 1/5 of the standard rates.

CANCELLATION CHARGES

Room & Car: More than 72hrs before arrival - No charge but only RM30.00 Administration Fees
Less than 72hrs before arrival - Full charge apply.

INSURANCE

Rates include coverage of unlimited liability for properties and up to RM3,000,000 for death or bodily injury to the third parties. The hirer is require to report promptly any accident, theft or vandalism involving the hired vehicles to the New Bob office, and a Police report lodged pertaining to the accident within 24 hours. Failure to comply with the above requirement is considered null and void for all liability protection for damages. Charges for damages to the vehicle in excess of RM2,500.00 for group A to B and RM3,500.00 for group C to D and RM4,500.00 for group E to G. The above liability may be reduced to a non-waiverable excess amount of RM900.00 for group A to B and RM1200.00 for group C to D and RM1500.00 for group E to G, upon acceptance of Excess Reduction Waiver(ERW) at the rates appended below.

EXCESS REDUCTION WAIVER (ERW)

Group	Per Day	Per Week	Non Waiverable Excess
A - B	RM15.00	RM105.00	RM900.00
C - D	RM20.00	RM140.00	RM1200.00
E - G	RM25.00	RM175.00	RM1500.00

OPTIONAL COVERAGE - PERSONAL ACCIDENT INSURANCE (P.A.I)

New Bob Rent-A-Car (the "Company") hired vehicles are on a Third Party insurance coverage. However if a customer (the "Hirer") wishes to opt for Personal Accident Insurance upon hiring of the Company's vehicle, the following coverage terms apply :

Rate: 1 -30 days at RM10.00 per day

As a condition for opting on the above, the Hirer shall declare the following to the Company:

- a) That the Hirer is in general good health condition to drive
- b) That the Hirer has no previous accident record; and
- c) That the Hirer has reasonably good eyesight
- d) That the Hirer is within the age of 23 to 65 years

1. Compensation:

- (a) Death & Permanent Disablement
 - (i) Driver alone with no passenger
Driver is entitled to RM80,000 compensation.
 - (ii) Driver and 1 – 4 passengers
Driver gets RM80,000

Other passengers get RM80,000 divided by the number of passengers

- (iii) Driver and 1 adult passenger and 2 minors between 3 to 5 years
 - Driver gets RM80,000
 - Adult passenger gets RM70,000
 - Minors gets RM5,000 per child
- (iv) If 2 registered drivers in Rental Agreement – no other passenger
 - RM40,000 per driver

(b) Medical Expenses:

- (i) RM2,000 per person, which include the driver
 - Each and every person gets RM2,000

© Payment:

- (i) Insurance Company Allianz will made payment to New Bob as Policy holder

(d) Documentation require for claim:

- (i) Police Report
- (ii) Medical Report from authorised hospital.

Non Coverage

Damages to tyre/s, windscreen, activation of airbag(arising from accident), missing items, accessories i.e radio/CD player, hubcaps, wipers or any other accessory fitted on a vehicle.
Accident and damages arising out of speeding and drunk driving.
Damages by third party arising of violent act, confrontational quarrel leading to fights, road rage etc.

MODE OF PAYMENT

All major credit/charge cards such as Visa, Master, American Express, Executive Card, JCB, Union Pay card are welcome.

PARKING FEES AND TRAFFIC FINES

These are the responsibility of the renter.

PETROL

Every New Bob vehicle is rented out with a full tank of unleaded petrol and must be return likewise. Upon return please hand over receipt of last petrol top-up(nearer place of return)as proof of top-up. If the return of the car is not top up or partially filled, the hirer will bear the cost of refilling based on the estimated cost of petrol, plus a refueling service charge of **RM20.00**.

DELIVERY / COLLECTION

Arrangement can be made in advance for delivery / collection. A service charge apply.

EXTENSION OF RENTAL

Should the hirer wish to extend the rental, it is important that the renting station be advised at least 5 hours in advance with the required additional rental paid, in order to facilitate the extension of insurance coverage.

VEHICLE USAGE

Not for use in remote country areas or off-roads, unsealed or unmade roads or surfaces or ungazetted road.
Hirer are not permitted to drive the vehicle into Thailand due to prevailing insurance conditions. Driving the vehicle into Singapore is not advisable, due to the existing Road Pricing and vehicle entry requirements into Singapore.
However should a vehicle enter Singapore and incur any fines, New Bob Rent-A-Car reserves the right to charge such fines resulting from non-compliance of the road transport rules of Singapore to the hirer.

MAINTENANCE

Damages to windscreen and tyres, with or without the knowledge are the hirer's responsibilities and will not be included in the Excess Reduction Waiver(ERW).

Airbags – In the event the airbags are activated (only for vehicle with airbag) the hirer will be charged for replacement cost and will not be included in the Excess Reduction Waiver(ERW).

Any cost of repair incurred during rental period will be only refunded upon presentation of damage parts and supplier's receipt. For any repair exceeding RM100.00, approval must be obtained from New Bob before commencement of repair.

OPTIONAL RENTAL

Global Positioning System(GPS) or In-car Satellite Navigational System
Child Seat
These are available for rental with advance reservation..

OPERATING HOURS

Monday to Friday 0800 – 2300
Saturday & Sunday 0800 – 2000
Open on all Public Holidays

OUTSIDE OPERATINGS HOURS

Surcharges apply for special request to pick-up or drop-off vehicles outside the normal operatings hours
Maximum waiting time 2 hours

Mon-Fri AM	1 st hr 0600-0730	RM40.00	Sat & Sun AM	1 st hr 0600-0730	RM50.00
	PM 1 st hr 2300-2359	RM40.00		PM 1 st hr 2300-2359	RM50.00
	2 nd .hr 0001-0100	RM70.00		2 nd hr 0001-0100	RM80.00

CORPORATE MONTHLY RENTAL

Special reasonable rates available for long term rental and those searching for rental premises or commercial units through New Bob Real Estate Department.

GROUP / CORPORATE COMPANIES HOLIDAYS

We undertake to organize group outing within Malaysia.
Call for a reasonable no-obligation quotation.

RENTAL / SALE COMMERCIAL PREMISES / RESIDENCE.

When you rent our self-drive car, we offer, without obligation, our team of Real Estate Negotiator to assist you in the rental or purchase of your dream home or commercial properties.

Note: This brochure is not a contract of rental. The specific details applicable to the rental are set out in the actual Rental Agreement. New Bob reserves the right to amend it rates without giving due notice. Please refer to our Sales Officer or contact us via our Web-site for other categories of car .